



Making Social Care
Better for People

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Appendix 1

Mrs Sandie Keene
Director of Adults' Social Services
Leeds City Council
1st Floor West
Merrion House
Merrion Centre
Leeds
LS2 8QB

27 Nov 2007

Dear Director/Chief Executive,

Following our letter of 21 October, I am writing to confirm your adult social care performance judgements and rating and arrangements to access the performance indicators and ratings website.

(1) Performance Judgements and Ratings for Adult Social Care Services

The performance judgements for your Council are as follows:

Delivering outcomes: **Good**

Capacity for improvement: **Promising**

Your adult social care services performance rating is **2 Stars**.

The new performance ratings and underlying judgements will be published on 29 November 2007. The summary report for your Council and a copy of this letter will also be available on the CSCI website at www.csci.org.uk/councilstars

(2) Access to the Performance Indicators and Performance Ratings Report Website

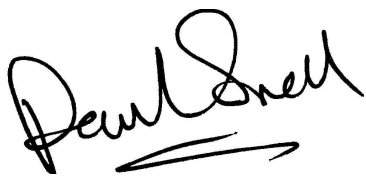
You will be able to access the website from 12.01am Tuesday 27 November 2007.

The hyperlink is below. Please follow the instructions on the screen.

<http://www.csci.org.uk/default.aspx?page=1801>

Username: Council Stars
Password: stars2007

Yours sincerely

A handwritten signature in black ink, appearing to read "Paul Rogerson". The signature is written in a cursive style with a prominent loop at the end of the last name. Below the signature is a horizontal line that tapers to a point on the right side.

Chief Inspector

Copies: Paul Rogerson, Chief Executive
Council's Internal Auditor (Council to arrange)
Chief Executive of SHA (Council to arrange)